



The Energy Connector

Issue #37

It always seems impossible until its done.
- Nelson Mandela

The Energy CU Limited strives to maintain a personal connection with all of our members. Please tell us what we have done for you! You can explain how staff have gone above and beyond or how the compassion of the credit union has made your life or your family's life easier, add your testimonial online on our homepage today!

Financially Fit Loan Special



Get your finances in shape for 2014!
Limited time only!
Call 416-542-2522 today!

*Annual percentage rates, terms & financing limits determined by credit history. New money only. Limited time offer. Promotional rate subject to change at any time, additional discounts do not apply. Cannot be combined with any other specials. Membership required. PPSA Fees & other exclusions may apply. Variable loan rate based on prime rate of 3.00%+3.99%.

COMING SOON!



Deposit cheques with a snap!

Quickly and securely deposit cheques with your smart phone from anywhere! Just tap our app snap a picture of your cheque and press send.

Call our offices at 416-542-2522 to find out more!

TFSA 2014 Limit is \$5500

Don't forget to top off your contribution for 2014! We're still offering 3.15% APR and you don't have to lock in your funds! If you are unsure of your deposit contribution room or if your funds are currently invested at another financial



institution give us a call, we can help you. Don't miss any interest!

Head Office

14 Carlton Street
Toronto, Ontario M5B 1K5
Fax 416-542-2735

Service Centre

(Restricted Access)
500 Commissioners Street
Toronto, Ontario M1M 3N7
Fax 416-542-2631

Gerdau Branch

(Restricted Access)
1801 Hopkins Street South
Whitby, Ontario L1N 5T1
FAX: 905-668-2807

Southlake Branch (in Medical Arts

Building at 581 Davis Drive)
596 Davis Drive
Newmarket, Ontario L3Y 2P9
Fax: 905-953-5490

Transportation Branch

1070 Botanical Drive 2nd Floor
Burlington ON L7T1V2
Fax: 289-337-1860

Phone:

Local: 416-542-2522
Gerdau: 905-668-8811 ext 2329
Southlake: 905-895-4521 ext 2503
Transportation: 289-337-1850
Toll Free: 1-888-942-2522

E-mail:

mail@theenergycu.com

Telephone Teller

Local: 416-465-8251
Toll Free: 1-866-222-0630

Member Security:

security@theenergycu.com

www.theenergycu.com
www.urbanvault.com

With Tax season right around the corner... wouldn't you like to know when that special deposit goes into your account?

Email Alerts allow you to get an email notification each time a transaction occurs in your account!

Anytime a transaction is posted to your account, you will receive an email informing you of this transaction. This free service can help members manage their budget while reducing the potential for fraud. Call our offices today for more information.

How The Energy Credit Union Ltd. Bill Payments Work

If you have ever wondered the path your bill payment takes once you pay it at The Energy Credit Union Ltd., let us help you figure it out. All bill payments are sent electronically to our payer at approximately 8 am. So that means that any bill payments made via CyberBanker, Telephone Teller or in branch are collected and sent to Central1 (Credit Union Central of Ontario) at this time. These bill payments are then collected, sorted and sent to the various merchants at approximately 4:30pm the same day, by Central1. Once the merchant receives the funds, any payment made is then processed and credited to your personal account with them. This may take up to 2 or 3 business days. To avoid any delays you can allow the merchant to take the payments straight out of your account via EFT, you can post -date payments online via CyberBanker and the Telephone Teller. If you have plenty of time you can pay by cheque. The Energy Credit Union Ltd. provides these electronic options for our members to pay their bills quickly without having to place costly searches or traces for payments that have gone awry due to incorrect account numbers and unpredictable mail service. If you have any questions please call (416-542-2522), come in or visit us online (www.theenergycu.com).



Get to know us

Diane Kocet AMP, A.C.U.I.C, B.A. Chief Executive Officer
Dahlia Da Costa AMP Operations Manager/ Compliance, Complaints and Security Officer
Mark McDonald AMP, F.C.U.I.C. Financial Services Manager/Technical Support, Health and Safety Representative
Gosha Kosakowska CGA Finance and Risk Officer
Cori Andrade Branch Manager 1
Nicole Lake F.C.U.I.C. Marketing Operations and Member Relations Coordinator/ Privacy Officer/ Newsletter Editor
Beth Wallace F.C.U.I.C. Wealth and Estate Services Coordinator
Charmaine Coy AMP Financial Services Administrator/Deputy Privacy Officer
Madura Sivapatham B.A. Accounting Administration Representative/Member Service, Deputy Compliance Officer
Liana Crimi Member Service Officer/ Clearing Administrator
Diana Donohue Member Service Representative
Kerri Ann Mitchell Member Service Representative (Contract)
Justin Sawada Member Service Representative (Contract)
Martin Grubb Member Service Representative (Volunteer)
Brenda Eberhardt Member Service Representative
Ross Holland Consultant
James Clairmont Consultant

